Remotely Accessing a Work PC from MacOS

Department of Medicine IT Services
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With the use of the Remote Desktop Gateway service provided by Department of Medicine IT Services, it is possible to connect to a campus computer via Remote Desktop Connection (RDC) without the need for a separate VPN connection. These instructions document how to configure RDC to use this gateway service.

If the computer does not already have the current version of Microsoft Remote Desktop Connection installed, download it from the Mac App Store.
1. Adding the Remote Desktop Gateway
   
a. Click on the gear icon on the top and choose “Preferences”

   ![Remote Desktop Gateway Preferences]

b. Choose “Gateway”

c. For “Friendly Name”, enter a friendly name to give the gateway (such as “DoM Gateway”). For “Gateway Name”, enter `desktop.medicine.washington.edu`.

   ![Remote Desktop Gateway Settings]
d. Under “User Account” choose “Add User Account...” and enter in “Outpost\” followed by your username. Leave the password field blank.

2. Adding the PC Connection

a. Proceed back to the main screen of app, and choose the “Add PC” button in the middle of the screen or click on the + plus icon on the top of the window.

b. Enter the following information in the fields.
   - **PC name** – The name of the computer you are connecting to (Please contact the helpdesk if you are unsure of your PC name)
   - **User account** – Choose the user account that was configured in the steps above
   - **Friendly Name** – A friendly name to identify the computer (such as “Work Desktop” or “Terminal Server”).
   - **Gateway** – Select the gateway that was configured in the steps above. Uncheck the box for “Bypass for local addresses”

c. Under “Devices & Audio” make sure the boxes for “Microphone” and “Cameras” are checked so that audio is enabled in remote desktop
You should now see your PC listed on the main page. Double click to start the connection and login using your outpost password. When connecting you will see a warning about the server certificate. This is normal. Simply click “Continue”.

![Microsoft Remote Desktop](image-url)