

With R. Sabherwal. (1989) "Computer Support for Strategic Decision-Making Processes: Review and Analysis," *Decision Sciences*, 20(1), 54-76.

This paper examines how computer-based support for strategic decision-making processes varies across the phases of decision making under a variety of conditions (represented by five contingency variables). The paper draws extensively from empirical research on the strategic decision-making processes, recognizing that these processes can be conducted in different ways. The relationships between the modes of the strategic decision process, the contingency variables, and the characteristics of computer-based support are examined. The paper thus represents an important first step towards deriving prescriptive implications for designers of computer-based support, whereby they can understand and design tools/ systems for various phases and types of strategic decision-making processes.