Lab IT Support Core
NU Core Brown Bag

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Research Lab Engineer Services

• Configure computers interfacing with lab equipment (usable, secure, functional, remote control of lab instrument, etc.)
  – LabView, software installation, proper operating system, software and operating system updates/patches
• Connect and consult with branches of IT (NUIT, school, college, etc.) when necessary.
• Recommend and facilitate efficient and secure data workflows (active research data storage, archival, sharing, etc.)
  – Data storage platform (Box, server, central facilities)
  – Data sharing methods
  – Computing environments (desktop, laptops, Quest, etc.)
• Train of research group members on implementation
Description of Services

• Lab IT Support is provided at an hourly rate.
• Service can be purchased up front under a Contract Plan at a minimum of 80 hrs.
• Contract Plan guarantees time of the Research Lab Engineer and has priority in scheduling.
• Hourly service is available on an as needed basis.
Contact Information

• Feedback? Follow up questions?
• Email Jackie Milhans at milhans@northwestern.edu