Membership Development captures the pieces of Fraternity and Sorority involvement that contribute to the growth of individual members. Membership Development should be a focus for all chapters, and chapters should use this section to demonstrate how the membership experience your organization provides opportunity for individual and collective growth.

The areas that make up Membership Development are:
- Academic Achievement
- Member Orientation and Education
- Leadership Development

Chapter management and operations are essential functions to the continuation of the fraternal experience. Managing operations fully is key to success for any fraternity or sorority chapter.

The areas that make up Chapter Management are:
- Participation
- Financial Management
- Goals and Action Plans
- Alumni and/or Advisor Guidance
- Executive Board Training and Transition
- Chapter Meetings
- Administration

Fraternities and sororities are structured as small communities within the larger campus community. Involvement in campus life outside of the FSL community is highly encouraged for all chapter members. Extracurricular involvement of chapter members and chapter participation in campus events enhances the campus image of fraternities and sororities and enriches the collegiate experience of chapter members.

The areas that make up External Relations are:
- Campus Involvement
- Alumni and Family Relations
- Community Engagement
- Faculty/Staff Relations
- Fraternity/Sorority Relations
- (Inter)National Fraternity/Sorority Relations
- Public Relations

An excellent fraternity or sorority chapter places a strong emphasis on risk management, risk reduction, adherence to FSL and University policies, and encouraging responsible social events. It is the obligation of each chapter to provide a safe environment and to respect the rights of others.

The areas that make up Policy Compliance are:
- Risk Management
- Safe Social Events
- Member Conduct
- Compliance with Campus Policies
- Facility Management

The Standards of Excellence process is also about chapters setting goals for achievement. This document is required for all chapters to complete annually to reflect on their accomplishments.

The areas that make up the Self-Evaluation process are ways to improve, areas of achievement, goals, and any feedback on your submission information.

The Standards of Excellence Process supports the annual award process called Greek Excellence Awards. This program also highlights individual award recipients via nominations from chapter leaders. The Awards Nomination Packet allows chapters to focus on nominating chapter leaders for recognition for their contributions to the chapter.

The awards are listed within the document, but there are over 12 awards to recognize individuals in the community. From Most Involved Member to Fraternity Man or Sorority Woman of the year - there is an award for all members to be recognized. Chapter members may also complete nominations and self-nominations are also welcome.