

| Ticket # | Subject | Ticket Status | Project Status | EdTech Service Type | Referred To |
|----------|--|---------------|-------------------------------------|--|--|
| 792372 | Video production projects for OLIS 2014-0001 | concluded | Completed | Multimedia Production | VentureDept Outside Vendor Information Services |
| 792393 | Sustainability - water management topic 2014-0002 | concluded | Completed | Pedagogy - Consult Online Course Development | TEP |
| 794475 | in-class iPad annotation activity 2014-0003 | concluded | Referred | Classroom Technology Personal Device Pedagogy - Consult Technology Tools and Applications | CMET Classroom Technology InTRO |
| 794489 | accessible mobile device for teaching 2014-0005 | concluded | Referred | Classroom Technology Personal Device | CMET Classroom Technology CAS IT InTRO OAAEO |
| 794496 | Technology development for large lecture course, multiple stages 2014-0004 | open | Referred In progress | Classroom Technology Pedagogy - Consult Multimedia Production Online Course Development | CMET Consulting - Main CMET Classroom Technology TEP |
| 794513 | Skype/computer update and video embedding 2014-0006 | concluded | Completed | Personal Device Multimedia Production | CMET Consulting - Main InTRO |
| 794684 | Technologically-skilled student worker pool 2014-0008 | inactive | Inactive | Other | InTRO Other |
| 794704 | Technology resources for graduate students in Psychology 2014-0007 | concluded | Completed | Outreach / Presentation | Information Services |
| 794713 | Technology resources for graduate students in Marketing 2014-0015 | stalled | Requested service not available | Outreach / Presentation | InTRO |
| 795188 | interactive map for OFN web development 2014-0009 | concluded | Referred | Multimedia Production | Infographics AE Graphic Design Team |
| 795215 | Chemistry Honors - video production and flipped classroom component design 2014-0010 | concluded | Referred | LMS - Design | CMET Media Services |
| 795219 | Virtual Discussion - video capture and online synchronous engagement 2014-0011 | stalled | In need of resources and management | Multimedia Production Online Course Development | Outside Vendor |
| 795230 | Peer Learning Program - online component design, tracking and analytics 2014-0012 | stalled | In need of resources and management | Multimedia Production Online Course Development | |
| 795288 | InTRO Presentation to Career Center 2014-0013 | concluded | Completed | Outreach / Presentation | InTRO |
| 795294 | InTRO Presentation to Subject Librarians 2014-0014 | concluded | Completed | Outreach / Presentation | InTRO |
| 803261 | help with UO Blogs 2015-0001 | concluded | Completed | Technology Tools and Applications | CAS IT |
| 804214 | UO Vets Oral History Project site problems 2015-0002 | concluded | Completed | Online Course Development | Digital Scholarship Center |
| 804242 | reconnecting to UO e-mail on iPhone 2015-003 | concluded | Referred | Personal Device Technology Tools and Applications | Information Services |
| 804820 | training webinar or Sustainable Cities Initiative 2015-0004 | concluded | Completed | Online Course Development Technology Tools and Applications | Outside Vendor Oregon Connection Service |
| 806028 | InTRO Presentation to Digital Scholarship Center 2015-0005 | concluded | Completed | Outreach / Presentation | InTRO |
| 809763 | New Faculty and Oas Orientation - Hybrid Event | concluded | Referred | Multimedia Production Online Course Development Outreach / Presentation | CMET Media Services InTRO Academic Extension |
| 823601 | Online modeule - interview practice (SoftChalk) | concluded | Referred | Online Course Development Technology Tools and Applications | CMET Consulting Digital Scholarship Center Obaverse |
| 824204 | Video F2F lectures for use in online courses | concluded | Referred | Multimedia Production Online Course Development | CMET Media Services TEP |
| 833847 | Technology assistance to new adjunct | inactive | Inactive | Classroom Technology | OAAEO CAS IT |
| 835923 | Online/Hybrid Mediation Training | concluded | Referred | Multimedia Production Online Course Development Program Management | Academic Extension Obaverse |
| 846403 | Laptop setup and IT support | concluded | Completed | Classroom Technology | CAS IT (volunteered) |
| 847021 | Convert videotape to DVD through CMET Consulting - Misdirected problem | concluded | Referred | Multimedia Production | CMET Consulting - Main |
| 847399 | General Information inquiry | concluded | Completed | Other | InTRO |

| Course Type | Audience Type | UO Department / Program | Position / Role | Project Target Date / Term | Project Initiated | Project Completed |
|-------------------------|------------------------|---|--------------------------|-------------------------------------|-------------------|-------------------|
| Non Credit - F2F | Undergraduate Students | OLIS - Oregon Leadership in Sustainability Program | Non-Tenure Track Faculty | Fall 2014 / Winter 2015 | 8/14/14 | 10/15/14 |
| Non Credit - Online | Graduate Students | | | | | |
| Credit - F2F | | | | | | |
| Credit - Online | | | | | | |
| Credit - F2F | Undergraduate Students | PPPM | Tenure Track Faculty | long term | 8/25/14 | 9/4/14 |
| Credit - Online | Graduate Students | | | | | |
| Credit - Blended | | | | | | |
| Credit - F2F | Undergraduate Students | English | Tenure Track Faculty | Fall 2014 Term | 9/21/14 | 9/30/14 |
| | | | | | | |
| Credit - F2F | Undergraduate Students | American English Institute | Non-Tenure Track Faculty | Winter 2015 Term | 9/30/14 | |
| | | | | | | |
| Credit - F2F | Undergraduate Students | Religious Studies | Tenure Track Faculty | Fall 2015 | 9/27/14 | |
| Credit - Blended | | | | | | |
| | | | | | | |
| Other Activity - F2F | FacultyGeneral Public | American English Institute | Non-Tenure Track Faculty | Prior to 10-15-14 | 9/30/14 | 10/8/14 |
| | | | | | | |
| Program Support | Staff | Digital Scholarship Center | Staff | | 10/7/14 | |
| | Faculty | | | | | |
| Credit - F2F | Graduate Students | Psychology | Staff | Nov 05 2014 | 10/1/14 | 11/5/14 |
| Credit - F2F | Graduate Students | Marketing | Tenure Track Faculty | Fall 2014 term | 11/4/14 | 11/13/14 |
| Other Activity - Online | General Public | Oregon Folklife Network | Staff | info within a week | 10/10/14 | 10/20/14 |
| | | | | | | |
| Credit - Blended | Undergraduate Students | Chemistry | Non-Tenure Track Faculty | Winter 2015 | 10/16/14 | |
| | | | | | | |
| Credit - F2F | Undergraduate Students | Chemistry | Non-Tenure Track Faculty | | 10/16/14 | |
| Credit - Online | | | | | | |
| | Undergraduate Students | Chemistry | Non-Tenure Track Faculty | | 10/16/14 | |
| | | | | | | |
| Other Activity - F2F | Staff | Career Center | Staff | Nov 06 2014 | 10/24/14 | 11/6/14 |
| Other Activity - F2F | Staff | UO Libraries | Staff | Nov 13 2014 | 11/3/14 | 11/13/14 |
| Credit - F2F | Undergraduate Students | Ethnic StudiesWomen's and Gender Studies | Tenure Track Faculty | immediate | 1/7/15 | 1/9/15 |
| Credit - F2F | Undergraduate Students | History | Non-Tenure Track Faculty | immediate / currently running class | 1/8/15 | 1/8/15 |
| | | English | Tenure Track Faculty | | 1/8/15 | |
| | | | | | | |
| Other Activity - Online | General Public | Sustainable Cities Initiative | Graduate Teaching Fellow | Feb 09 2015 | 1/9/15 | 1/21/15 |
| | | | | | | |
| Other Activity - F2F | Staff | Digital Scholarship Center | Staff | | 1/13/15 | 1/26/15 |
| Other Activity - F2F | Staff | Academic Affairs | Staff | September 2015 | 1/21/15 | |
| Other Activity - Online | | UO Libraries | | | | |
| Other Activity - Online | Undergraduate Students | Academic Extension | | | | |
| | | Linguistics | Tenure Track Faculty | | Spring 2014 | |
| | | | | | | |
| Credit - F2F | Undergraduate Students | College of Busines, Honors | Tenure Track Faculty | Spring 2015 | 2/20/15 | |
| Credit - Online | | | | | | |
| Credit - F2F | Undergraduate Students | Anthropolgy | Non-Tenure Track Faculty | | 3/30/15 | 3/12/15 |
| | | | | | | |
| Credit - Online | Graduate Students | College of Law, Appropriate Dispute Resolution Cent | Tenure Track Faculty | end of Summer 2015 | 3/18/15 | |
| Credit - Blended | General Public | | | | | |
| Non Credit - Online | | | | | | |
| Non Credit - Blended | | | | | | |
| Credit - F2F | Undergraduate Students | Honors College | Tenure Track Faculty | immediate / currently running class | 4/9/15 | 4/17/15 |
| Unknown | Unknown | History | Tenure Track Faculty | immediate | 4/10/15 | 4/10/15 |
| Unknown | Unknown | Chemistry | Tenure Track Faculty | | 4/7/15 | 4/7/15 |