

From: Laura Sufka <lbyrd@uoregon.edu>
Subject: Fall 2014 DE student survey report
Date: October 28, 2014 4:50:50 PM PDT
To: AE Program Managers

Good afternoon,

Attached are the F'14 DE student survey report and charts. Quick stats:

- 2,145 students enrolled in online courses were sent the survey (graduate-level closed cohort courses were excluded)
- 264 students completed the survey
- 12% response rate

Please let me know if you have any edits or questions as this report will also be sent to Chad Little in SSIL by the end of the week. The attachments in this e-mail are also saved in the Distance Education shared folder under 'DE student survey'.

Thank you,

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- This survey is sent out every term including summer
 - Initially it was sent only to students in Academic Extension online courses
 - As of summer 2014, students in regular tuition online courses were included
 - In fall 2014, it was sent to students in 66 online sections, from these courses:
 - AAA 408/508
 - AAD 250, 251, 252
 - ANTH 161, 165, 173, 330, 344, 365, 443, 472/572
 - ASTR 122, 123
 - BA 318
 - COLT 211, 360
 - EC 201, 202, 380
 - GEOG 142
 - GEOL 304, 307, 308, 310
 - LING 150
 - PPPM 408/508
 - PS 204
 - SAPP 407, 408
 - SOC 461/561
 - SPED 411/511, 426/526
 - TLC 199

Distance Education Survey Results

Fall 2014

Students enrolled in online courses were e-mailed a survey about Distance Education at the University of Oregon. We hope to learn more about why students choose online courses and how they hear about them along with which courses students would like to see offered online while providing a chance for students to give anonymous feedback about Distance Education. The survey consists of six questions and an optional comments section. UO water bottles were given to four randomly selected respondents as an incentive to participate.

- 264 of the 2,145 students who received the survey finished it.
- 12% response rate

1. Why did you choose an online course?

Answer	Response	%
Meet UO requirements	95	36%
Schedule conflict with other courses	82	31%
Work	76	29%
Course was only offered online	61	23%
Preference for online delivery	55	21%
Interest in subject area	54	20%
Schedule conflict with extra-curricular activities	43	16%
Cost	38	14%
Live too far from campus	28	11%
Family responsibilities	20	8%
Traveling during the term	16	6%
Personal health/physical difficulty	10	4%
Other	6	2%
Meet requirements at another school	1	0%
Military	1	0%

Other
convenience
Creating the best schedule for me while still getting classes in
Last Course to graduate. Back home
Convenience
My class is online only
I had to

2. Where did you hear about the Distance Education Program?

Answer	Response	%
Schedule of Classes (http://classes.uoregon.edu)	165	63%
Previously taken an online course at UO	58	22%
Friend	52	20%
Academic Advising	34	13%
UO Distance Education home page (http://de.uoregon.edu)	15	6%
Professor or Department	11	4%
General Internet Search, e.g., Google, Yahoo, etc.	10	4%
Other	6	2%
Distance Education flier	3	1%

Other

I used to proctor Distance Education tests.
 i havent
 class search during registration
 I haven't
 email
 Previous job

3. Where will you be located during the term?

Answer	Response	%
Off campus in Eugene or surrounding area	133	51%
UO Main campus	107	41%
State of Oregon (not Eugene area)	16	6%
Other U.S. State (not Oregon)	6	2%
Outside of the United States	1	0%

4. Which State?

Answer	Response	%
Hawaii	1	25%
Colorado	1	25%
Pennsylvania	1	25%
California	1	25%

5. Have you ever taken a class online?

Answer	Response	%
No, this is my first time taking an online class.	96	36%
Yes, at the University of Oregon.	91	34%
Yes, at another university or college.	53	20%
Yes, at the UO and at another university or college.	24	9%

6. What courses would you like to see offered online?

Text Response

psychology

Upper division Business courses for the business minor

I would like more economics and music classes online

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300 & 400

Any courses except my business courses are fine

The courses that I would be interested in taking online are already offered.

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Math classes and others

Yoga

Anything really! While a lecture cannot truly be replaced, sometimes it's just better to have the class online so that students can better refine their schedules.

Courses that are typically popular and easily filled. This could be a way for the University to expand the capacity of popular and impacted courses.

More Upper division class

Everything. Distance Education is a way to increase enrollment but not over take classroom.

Just more in general

ART&LETTERS

More gen eds like WR121 and all math

More theory based classes

Upper division business classes

Marketing

All

More

ANTH courses.

Journalism classes or more psychology

UO seems to have a pretty big variety, so I don't have any suggestions just yet.

I would say all courses are suitable online

I am a sociology major. UO offered all the courses I needed.

more biology classes

I feel like having an o line option of classes in the graduation requirement areas like arts and letters would be great

All

Math, Econ

More business courses

More business and economics. Those offerings are inadequate.

Anthropology courses

Psych courses

All upper division psych and anthro classes

the required writing classes please

All of the lower division courses that don't require in class interactions

Upper level econ classes, upper level business administration courses

Math classes

more business classes

I prefer courses to be in person.

I'd really like to have taken the biology and chemistry 3 core sequences classes online, and possibly a corresponding lab on campus.

Sciences

Mathematics

More Science classes like chemistry and human physiology.

More geography and sociology courses.

Other business courses and general education classes

Core courses because I work full time and have a strict schedule.

All :)

Any and all courses, especially economics. I think the quality of online classes is on par with classes that take place in a classroom.

I would love to see more courses in my major, Sociology, offered online. I live in Springfield, so it can be a bit of a drag to commute to school every day.

I would love to see more of the general education courses offered online.

Languages, including ASL

More science classes

More business courses

More sciences

Psychology, English, Alternative Healing, some core requirements (obviously many courses are not suitable for online, such as math and some science).

J-classes

Math, Writing, Linguistics

More courses in selected majors and minors, not just general ed courses.

Psychology 101

Wider range of math courses

General education classes

I would like to see more English and Folklore classes offered online.

More English and comparative literature courses

Any course.

I am not especially interested in taking online classes, but I will take them for classes that I cannot take otherwise (online only), or for courses that I do not care about, but only need to pass in order to fulfill a requirement (I took my writing classes online for this reason).

Major requirements.

More 1 - 3 workshops and seminars. For example, a workshop on Photoshop or a seminar on something specific like GMOs or Buddhist philosophy. I think they'd be a good way for students to learn about topics their interested in without being overwhelmed by the course load.

I cannot think of any other courses I would like offered online.

More gen eds or classes that usually house 200+ students.

Sociology 204

More COLT classes and writing classes

The enjoyment of music

More of the basic classes like the 100 level and 200 level sciences

J201

Arts & letters

I would love to see a virtual business class. Also it would be cool to see a linguistics class online.

Philosophy of Religion

Psych classes and more business and biology classes

More courses within the general sciences and pertaining to general education requirements for all majors. The courses used to fulfill genes requirements are usually too full or offered at conflicting times.

Foreign languages, taught through video

Japanese

Math

More journalism classes, especially the introductory classes like J101 or J201
 J classes.
 a variety of classes from all subject areas, it seems to be only a few options as far as subjects go that one is able to choose from
 Just more in general
 N/A
 Introductory sequence classes like BI 211-213 or CH 221-223
 Many of the lower-level gen eds. I think many people don't thrive in that environment (large lecture hall) and might as well have the added freedom of working a class around their schedules.
 I would like to see more science related courses online, as well as some other interesting classes you can't take at the campus.
 As many as possible
 While I can't think of specific courses I would like to see offered online, I would like to see a broader variety in general as it makes scheduling so much simpler.
 art course
 Language courses
 Psychology classes
 don't have a preference
 Math 112
 Math 243
 Math
 Physics, Chemistry, and other "Introduction to ..." or "General ..." classes
 More general education courses
 None in particular. Online classes are not my personal preference.
 English 122, writing, multi-cultural
 geology, general science courses, business courses
 I think music classes would be beneficial offered online for people who do not necessarily need a lecture for them but would enjoy learning about the information.
 ACTG 211/213
 I would love to see History taught online
 business, econ,
 English
 I'm not really sure. I enjoy in-class courses.
 WR121&122 AAD251&252
 Most general education classes. Psy 201 and 202
 General courses that are required such as general chemistry, physics, etc. Just the lecture portion, but with labs on campus.
 I think many of the science courses should be take online because then students can take them at their own pace.
 Biology and other science courses required by the Education Department.
 EC 300 level
 I think that more of the special education classes could be offered online.
 I dont like online classes
 BA240
 I think a general variety of courses would be nice to see offered online.
 Journalism and Science.
 More requirements
 Art History classes

It would be really nice to have all classes eventually offered on-line. Even taking a normal lecture course that would have access to the lectures through video or something like that would be really nice.

No preference.

I think all classes should have an online option

Chemistry, Biology, Physics

I'd like to see the business core classes offered online since they fill up quickly and don't always require classroom participation.

Creative writing

Second language

I would like to see more science classes offered online.

More Arts and Letters courses

Test prep course for seniors applying for grad school

More psychology courses

Chemistry!

It seems pretty balanced right now.

Gen Eds. They would be easier to complete.

Drawing classes, more art classes

Math 211/212/213

More options, maybe some about cultural changes in modern society

Upper division writing

More biology courses, and potentially science sequence classes that are often frustrating to fit into schedules.

A lot more...

More Literature and Business courses. Also a math class that does not follow or use the terrible system of webwork

300 Sociology Classes

Math 252

Soc classes

Psy201

More of the main curriculum. For people with full time jobs working to finish school. A choice must be made to either work or attend school. If you offered more of the main curriculum you would open up degrees to older students. Due to the limitations of online curriculum it has taken me over 8 years to earn my degree while working my way through school.

More PPPM courses

Statistics and probability

more in general-they are very helpful for fitting a busy schedule and i enjoy doing work at my own pace

All of them. The lowered cost is ideal for me.

Journalism Classes

Writing 121/122

I do not like online courses, so none

General education classes

N/a

I enjoy history courses online so possibly more of that.

software (e.g., excel, programming); professional development

Intro to business classes! I wish that I would have taken a business class while I was on campus at UO and now that I have moved and am close to graduating I will not be able to take one.

Economy

Maybe more English classes.

More math classes. 241/242 were miserable in person, it is impossible to learn in a 500 seat lecture hall. Online classes allow for rewinding and collaboration which is needed for Math.

EC380

Math courses

More upper division Geology courses.

More variety in different majors. Like digital art or other art classes.

More Anthropology classes

I don't know!

MUS125

Physics or Math

N/a

Art history!!

Biology classes, language classes

Doesn't matter to me because this is my last term at U of O

Arts and Letters

I don't really have any preference

Additional astronomy classes than the 3 offered at U of O.

Intl 200 series and intl 101, upper division requirements for intl

It would be wonderful if all courses were offered online

More one or two credit classes

EC courses, because I can get tons of useful materials from instructors.

Having every course available that is possible, would be great. As a mother of 4 children, being able to do my classes at anytime during the day is ideal.

I would like to see more classes offered online, anything really, the rest of the business classes for the business minor degree BA 315 and 317. It makes it more convenient for someone who has a job etc.

Music

J courses, literature courses, science courses

Sociology and history courses

I'm a political science major and I'm low income so I have to work. It would be amazing if they offered more courses for this major.

Ethnic studies

Every single one possible

Psychology

Business minor classes

N/A

econ, Management, BA

Upper division science, policy and environmental studies courses please

Math courses with only 1 or 2 different sections

I think language courses could benefit from online classes. Lists of words to memorize, assignments from the book, and group discussions could easily be formatted to work in an online setting.

Many lecture classes could be beneficial if they were offered online, because the professors don't always have time to go into everything in detail during class, so students end up needing to do research on our own outside of class. If the lecture information was online at our disposal, we could explore course information more in depth.

7. If you have any comments or suggestions, please share them!

Text Response

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Not really

N/A

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Nope

No

I think DE classes should be promoted more.

I love my ducks

none.

While I realize that an online course will always require more dedication and commitment than a live one, I find the lack of lecture videos and discussion space disappointing. Perhaps I have unrealistic expectations, but I had presumed an online course offered by a nationally accredited educational institution would provide a learning experience that (at the very least) meets (and ideally exceeds) the quality of courses offered online from organizations such as Khan Academy. In addition, I was appalled by the expense of the chosen textbook, and find it lacking in comparison to the many open-source microeconomics textbooks readily available online. Being a father of two and a wife who is a doctor having the flexibility to take a class that works around a tight schedule is very beneficial and motivating. Because of that flexibility I can choose to stay at home rather than take time to drive in to campus and have to worry about organizing the family to fit my schedule.

n/a

I think that there are some major downfalls to taking online classes, not the least of which is the fact that we don't get to know our teacher and fellow students in a personal way. Nonetheless, when taking a lot of credits, the schedule flexibility is amazing.

None

please offer more business classes, other university has so much more choices

More classes online!

I like the structure of online courses but prefer physical discussion. Perhaps incorporate skype? If I could take every class online I would. The online classes here have been great in quality and I wish more courses were offered online (especially math and social science classes).

Have been pleased with my online course experience so far

Blackboard is a terrible.

I have been taking online courses through LCC and UO for several years, and I am a big fan of this format. I am very happy that the UO is beginning to favor this format when possible, and I am excited to see what innovative options are available as more departments embrace this revolutionary teaching style.

n/a

I'm impressed that my online class is so organized! I definitely wouldn't hesitate to take another online class.

There should be more courses offered online, and it would be nice to not have to be charged 900 bucks ontop of tuiton to take an online course. (The main reason I have only taken 1 online course)

Please, please, please get more English and Folklore classes online!

Overall just more online classes

I think that the class would be vastly improved if we were required to have more contact with our professor.

The class I am taking is great so far - very interesting reading assignments.

I am currently taking ECON 202 online and I feel it is set up very efficiently!

Online classes are extremely convient to work on my own time at my own pace. Sometimes sitting in boring lectures for 2 hours just tunes me out and is a waste of my time. With online, I can choose the increments of time and at what time I learn best.

I have no complaints

I love online!! I wish there was better access to the professor still.

None

N/A

N/A

Flexible scheduling is so helpful! Especially allowing students to work ahead is very understanding and awesome.

It has been a wonderful online course so far, good feedback from the professor.

I love online classes, they are very convenient.

I did not now UofO offered any classes on line until I went to register for the first time and saw some. Also, until a few days before classes started and I emailed the instructor I had no idea what program I would be using for the online class. Having more information available of what program to use and how to use it would have been great. And would have been nice to have sooner than 2 days before the class started. I was able to walk around campus to find the rooms of my other classes because it was part of my schedule. Blackboard is user friendly, but being new to UofO (transfer from LaneCC) I did not even know about Blackboard.

N/A

I don't think that major core req classes should only have online options for multiple terms in a row

I would like to say it will be better if the distance education office could email us the update more often so that we will know any new posts or changes about the class.

My friend took an online lecture where he actually had to watch the teach give the lecture but from his computer, I found this concept of class very interesting.

I would like to thank the University of Oregon for offering Self Support Classes, that way I still get an education while saving over a thousand at the same time. Thank you

I think Econ 201 should continue to be offered online because the class fills up quick and there are a lot of majors that require the course.

Maybe let the students know that some online courses are discounted and some are not.

need office hour

Why am I paying so much for literally no work on the universitie's part?

Have tests be taken online, even though i live near campus, it's frusterating to have to scheulde a time to come in and take the examns. i have work so it's hard to take time off to schedule for exams.

N/A

Offer more online business courses.

none

if the online class, have any translation will be better.

Nope!

Just offer classes from all subjects online.

Some of the systems that online teachers try and integrate are harder to use - such as webwork for mathematics. Makes me want to take math at another transferable institution

none

I think that charging a separate tuition charge for most online classes is ridiculous. \$920 is outrageous for an online class that never even has to meet on campus and take up a classroom.

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More online classes please!

IF someone does not like an online class offer them more support

The Distance Education team on campus has been very helpful and informative. Thanks!

I think the website is easy to manage so good job!

I wish there was more lecture based learning through online classes

One of the online classes I dropped due to lack of teacher involvement. Such as giving online lectures, readings and videos to go along with the text book. Telling students to read and memorize a text book isn't really teaching a class online or not.

Please make the teachers sensitive to the amount of readings they give. I tend to see online classes having a TON and it's hard to manage.

It will be good to have online video lectures

the handouts are more specific is helpful.

None

It should NOT cost nearly \$1000 more to take a class online because we aren't using any sort of U of O facility, energy, etc. AND we are not meeting in person with a teacher, so the class SHOULD cost LESS than taking a real class. AND it should be made extremely clear that the class does cost extra before allowing a student to sign up. I would have taken it in the classroom had I known that there was going to be such a high fee for taking a class online...

Maybe leave an instruction sheet so students know that they don't have to check in.

I think the online video classroom I had for statistics was amazing

More intl classes need to be offered, students want to go abroad but complete their necessary requirements, plus 200 intl are perfectly capable of being online, and especially 101

Please add more online courses!

Maybe as a student in UO, studying online can improve my study skills and it can be a UO style in the near future.

I recommend adding more courses in general especially for the students that have to work. A lot of the online course are easier because of due dates and time management.

Great job!!

This opportunity is the difference between me graduating on time or having to enroll another school year. Thank you so much DE!

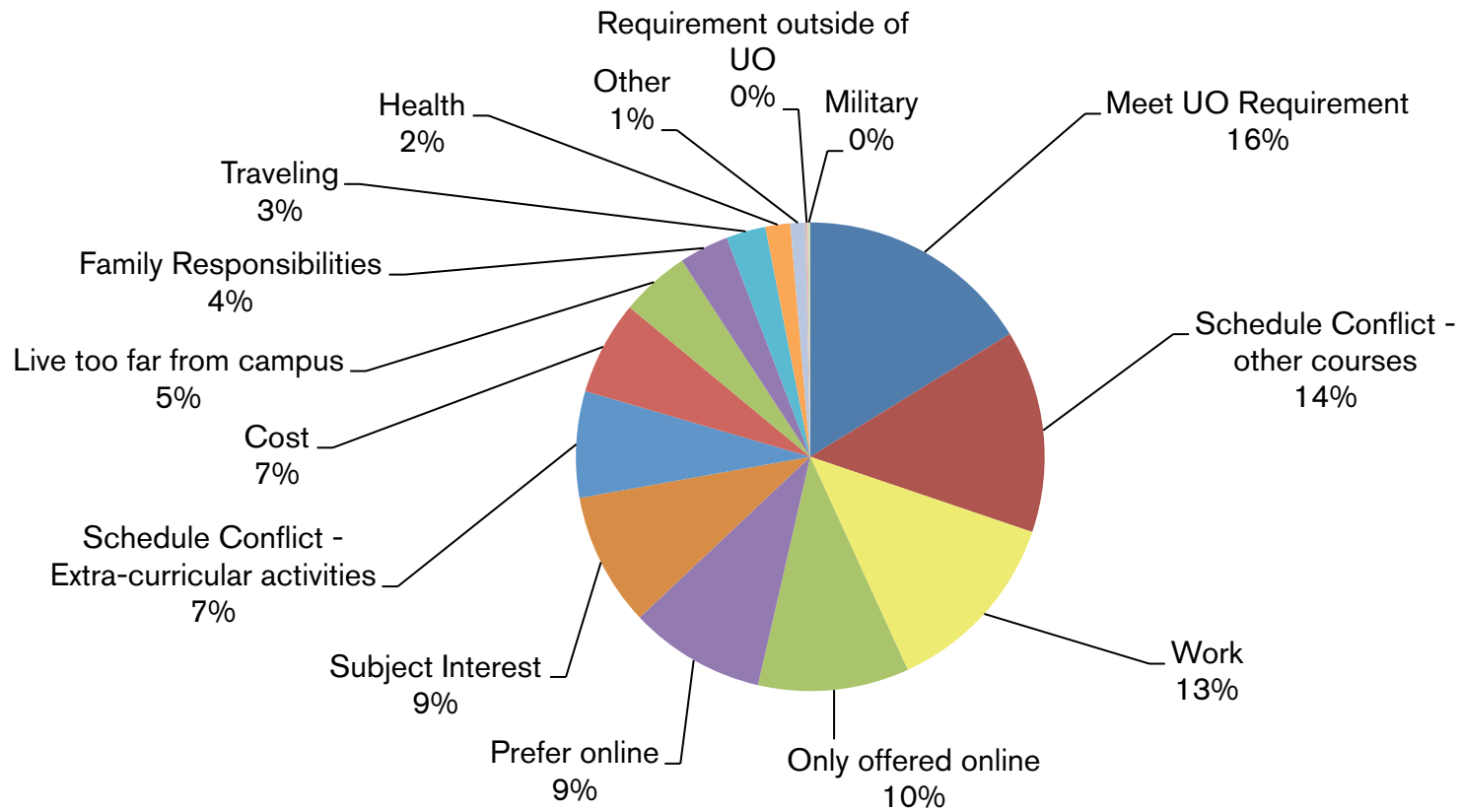
I think there should be more of a connection to the professor or class. Webcam streaming (or maybe an optional discussion group that meets in an online forum or web chat) would be optimal for online classes. There is a lot that can be done online, but a webcam where you can actually see and hear a teacher gets it closer to the classroom feel.

Having to track multiple links, between websites and Blackboard can get time consuming, and occasionally confusing. Limiting the sites that have actual course work could stream-line the learning experience.

Reasons Students Choose Online Courses

Fall 2014

(Taken from a survey sent to students in online courses*)



How Students Heard About Online Courses

Fall 2014

(Taken from a survey sent to students in online courses*)

