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## WageWorks Pay Me Back Claim Form Instructions

### PLEASE READ THIS BEFORE SUBMITTING YOUR CLAIM FORM

Your claim is important. To ensure we are able to process your reimbursement, please fully complete the WageWorks Pay Me Back Claim Form. Submit your claim form along with your complete documentation of the expense. Please review the guidelines listed below to ensure all necessary information is included when filing your claim.

**\*\*An electronic claim may be submitted at [www.wageworks.com](http://www.wageworks.com). Log in to your account to verify access to this functionality.\*\***

### Tips to Complete the Pay Me Back Claim Form

- Read every box and provide all requested information.
- Type or write legibly.
- Provide the legal name your employer has provided in their official records, not your nickname.
- Include your ID Code which is usually the last four digits of your SSN or employee identification number.
- Remember to sign the form. If the **account holder's signature** is not included, the claim will not be approved.

### Things to Remember When Including Receipts

- The itemized receipt or documentation must contain:
  - **Provider Name** – Facility name or person who provided the service or, if a purchase, where item was purchased (i.e. hospital, doctor, pharmacy).
  - **Date of Service** – Date services occurred or date item was purchased.
  - **Service Description** – Detailed description of the service provided or item purchased.
  - **Amount** – The amount charged for the services or product and/or the portion not reimbursed through your insurance carrier.
  - **Patient Name** – Person who received the service or whom the item is for. This may be excluded for retail store purchases.
- Include an itemized and legible receipt for every expense.
- Explanation of Benefits (EOB's) are recommended especially if your insurance carrier covered a portion of the expense.
- Cancelled or Carbon copies of checks are not acceptable forms of receipt documents.
- Handwritten receipts must have stamped provider information.
- If you attach multiple receipt pages, circle or check the dollar amount that is being claimed for each receipt.
- Do not use a highlighter to highlight the dollar amount on the receipt.

### Tips for Submitting the Pay Me Back Claim Form by Fax

- Do not use a cover page when faxing the claim form.
- Please allow 2 business days from receipt of your claim for processing.
- You can verify the claim status online at [www.wageworks.com](http://www.wageworks.com) after processing.
- You will be notified via email of the status of your claim if we have a valid email address on file. To add or change the default email address, log on to [www.wageworks.com](http://www.wageworks.com) and select "Edit My Profile" from the welcome screen.
- Make a copy of the form and all attachments; send only copies, keep originals for your records if submitting via postal mail.
- Do not combine and submit a co-workers claim with yours.

**FAX: (877) 353-9236, or Mail to: Claims Administrator, PO Box 14053, Lexington, KY 40512**

# WageWorks®

www.wageworks.com

# Health Care Account

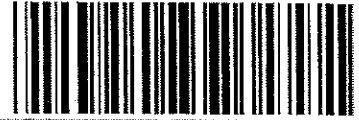
## Pay Me Back Claim Form

\*\*An electronic claim may be submitted at [www.wageworks.com](http://www.wageworks.com). Log in to your account to verify access to this functionality.\*\*

TOLL-FREE FAX: (877) 353 - 9236

Or, mail to: Claims Administrator, PO Box 14053, Lexington, KY 40512

**DO NOT USE A FAX COVER SHEET**  
to ensure speedy processing.



### ACCOUNT HOLDER INFORMATION

Last Name

First Name

ID Code (last 4 digits)\*

Employer / Program Sponsor's Name

Zip Code

Birth Month/Day (MM/DD)

Email Address (complete only if new)

### CERTIFICATION AND AUTHORIZATION

I certify that the information on this form is accurate and complete. I am requesting reimbursement for eligible deductible expenses incurred by myself or an eligible dependent while I was a participant in the plan. (Patient & Relationship is assumed to be Self unless otherwise indicated.) I have already received these products and services and have not and will not seek reimbursement of this expense from any other plan or party. If I am covered under more than one health care account, reimbursement will be made according to the payment order determined by those plans and as stated on the WageWorks Web Site. Use of this service indicates my acceptance of the WageWorks User Agreement at [www.wageworks.com](http://www.wageworks.com) (available upon registration; enter user name and password or click on First Time User? link).

Signature of Account Holder X *[Signature]* Date 12-14-10

### CLAIMS FOR OUT-OF-POCKET EXPENSES

INCOMPLETE FIELDS MAY RESULT IN YOUR CLAIM BEING DENIED

- 1  Rx  Dental  Psych / therapy  Ortho  
 Co-payment  Over-the-counter  Chiro  Hospital  
 Office visit  Vision  Lab  X-ray  
 Other: \_\_\_\_\_

        
 \$

- Service Start Date (MM/DD/YY)  
 Self  Qualifying Child  
 Spouse  Qualifying Relative  
 Other: \_\_\_\_\_

Relationship to Account Holder

**JOHN DOE**

Patient's Name

- 2  Rx  Dental  Psych / therapy  Ortho  
 Co-payment  Over-the-counter  Chiro  Hospital  
 Office visit  Vision  Lab  X-ray  
 Other: \_\_\_\_\_

        
 \$

- Service Start Date (MM/DD/YY)  
 Self  Qualifying Child  
 Spouse  Qualifying Relative  
 Other: \_\_\_\_\_

Relationship to Account Holder

**JOHNNY DOE JR**

Patient's Name

- 3  Rx  Dental  Psych / therapy  Ortho  
 Co-payment  Over-the-counter  Chiro  Hospital  
 Office visit  Vision  Lab  X-ray  
 Other: \_\_\_\_\_

        
 \$

- Service Start Date (MM/DD/YY)  
 Self  Qualifying Child  
 Spouse  Qualifying Relative  
 Other: \_\_\_\_\_

Relationship to Account Holder

**JOANNA DOE**

Patient's Name

- 4  Rx  Dental  Psych / therapy  Ortho  
 Co-payment  Over-the-counter  Chiro  Hospital  
 Office visit  Vision  Lab  X-ray  
 Other: URGENT CARE

        
 \$

- Service Start Date (MM/DD/YY)  
 Self  Qualifying Child  
 Spouse  Qualifying Relative  
 Other: \_\_\_\_\_

Relationship to Account Holder

**JONNIE DOE**

Patient's Name

- 5  Rx  Dental  Psych / therapy  Ortho  
 Co-payment  Over-the-counter  Chiro  Hospital  
 Office visit  Vision  Lab  X-ray  
 Other: MEDICAL EQUIPMENT

        
 \$

- Service Start Date (MM/DD/YY)  
 Self  Qualifying Child  
 Spouse  Qualifying Relative  
 Other: \_\_\_\_\_

Relationship to Account Holder

**JOHN DOE**

Patient's Name

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TOTAL THIS FORM

\* Your ID Code is the last 4 digits of your Social Security Number, your Employee Number or other reference number assigned by your program sponsor. Please check the enrollment instructions provided by your program sponsor for more information about your ID Code.

YOU MUST ATTACH APPROPRIATE PROOF OF SERVICE FOR EACH AMOUNT ABOVE.

MORE EXPENSES? Complete another form.



RX refills just got easier!

Date 9/14/2010

WageRx  
 123 Anystreet Cr  
 Anytown, AS 10000  
 Phone 123-456-7891  
 Fax 123-456-7890  
 help@wagerx.com

SHIP TO John Doe  
 123 Any Street  
 Any Town, AS 20000  
 Phone 987-654-3210  
 Customer ID 8688965

BILL TO John Doe  
 123 Any Street  
 Any Town, AS 20000  
 Phone 987-654-3210  
 Customer ID 8688965

Order Date	Order Number	Job
09/14/2010	123456789	

RX #	Description	Cost	Insurance	Patient
987654	ABC Drugs 10 mg	167.88	147.88	20.00
	Insurance claim submitted on 09/14/10			
	Patient Payment collected via AMEX			-20.00

Thank you for your business!

ABC Clinic-123 Ina St., Ina town, AS 10000-123-456-7898		<b>Amount \$30.00</b>
<b>Description</b>	<b>Johnny Doe Jr. Co-Pay for office visit with Dr. Jones</b>	
<b>Payment Method</b>	<b>Check #12345</b>	
<b>Received by</b>	<b>R Adams</b>	
<b>Date</b>	<b>09/14/2010</b>	

**WageWorks Hospital**

Because Health Care Matters

STATEMENT DATE: DECEMBER 14, 2010

PO Box 14053, Lexington, KY 40512  
 Phone 877.123.4567 Fax 877.765.4321  
 [e-mail]

John Doe  
 123 Any Street  
 Any Town, AS 20000  
 987.654.3210  
 Account Number ID 123456789

PATIENT NAME	DATE(S) OF SERVICE	DEPARTMENT	PHYSICIAN
Joanna Doe	08/15/2010-08/15/2010	ER-5400	John Smith MD

DATE	DIAGNOSTIC CODE	PROCEDURE CODE	DESCRIPTION	CHARGES	PAYMENTS
08/15/2010	480.8	99211	Hospital Charges for visit 123456	5789.54	
10/28/2010			Insurance Payments		1158.43
10/28/2010			Insurance Adjustments		4531.11
				PATIENT RESPONSIBILITY	100.00
				PATIENT PAYMENTS	0
				PATIENT BALANCE	100.00

# CACTUS URGENT CARE

123 Cactus Street  
Any Town, AS 20000  
Tel : 123.456.7890  
Fax : 123.456.0987

Account Number: 12345

**Guarantor Information:**

John Doe  
123 Any Street  
Any Town, AS 20000

**Patient Information :**

Jonnie Doe  
123 Any Street  
Any Town, AS 20000

**Visit Information :**

02/22/2010 2:15pm office Encounter No. 125435

**Provider :**

Brian Singer MD

Date Paid	Reference	Operator	Description	Amount	Balance
02/22/2010	Visa	A. Smith	Copay	75.00	

**Claim Selected**

Member Name: John Doe      Date of Birth: 02/02/      Type: Medical  
 Status: Completed      Date(s) of Service: 12/03/2010 - 12/03/2010  
 Questions about this claim? [Send a Message](#)  
 Total Charges Submitted: \$713.00      You Pay Out of Pocket: \$28.01      Total Paid by Plan: \$86.61  
 Submitted Charge Part 1: \$713.00 - Completed      [View/Print this Claim Explanation of Benefits](#)

**Submitted Charge - Part 1**

Date of Services: 12/03/2010 - 12/03/2010      Health Care Professional: Aprilia Healthcare  
 Status: Completed      Payment Made to: Provider      EFT Number: 16120809      Claim Paid on: 12/11/2010

Date of Service/Service Provided	Charges Submitted	Charges at Aetna's Agreed Pricing	Paid By Plan	Not Paid/Excluded by Plan	Applied to Your Deductible	Your Copay	Applied to Your Coinsurance	
12/03/2010 AEROSOL COMPRESSOR FOR SVNEB	\$713.00	\$114.62	\$86.61	\$0.00	\$0.00	\$0.00	\$28.01	
<b>Total</b>	\$713.00	\$114.62	\$86.61	\$0.00	\$0.00	\$0.00	\$28.01	
							<b>Your Responsibility: \$28.01</b>	