Feedback about Ombudsman Services

We welcome your anonymous feedback. Please select the response that best describes your experience with the Office of the University Ombudsman.

1. How did you become aware of the Office of the University Ombudsman? (please check all that apply)
   - Online Search
   - Friend/Colleague
   - Bulk Email
   - Presentation/Orientation
   - Co-worker
   - I just knew about it
   - Resource Fair
   - Supervisor
   - Other office on campus ____________
   - Poster
   - HR
   - Other _________________________
   - View Screen/Monitor
   - Family Member

2. Someone from the office responded promptly to my initial inquiry.
   - N/A
   - Strongly Agree
   - Agree
   - No Opinion
   - Disagree
   - Strongly Disagree

3. The role of the Office of the University Ombudsman was clearly explained to me.
   - N/A
   - Strongly Agree
   - Agree
   - No Opinion
   - Disagree
   - Strongly Disagree

4. The ombudsman listened to my questions and/or concerns.
   - N/A
   - Strongly Agree
   - Agree
   - No Opinion
   - Disagree
   - Strongly Disagree

5. The ombudsman helped me identify and evaluate options to address my concern(s).
   - N/A
   - Strongly Agree
   - Agree
   - No Opinion
   - Disagree
   - Strongly Disagree
6. My overall experience with the Office of the University Ombudsman was helpful.
   - N/A
   - Strongly Agree
   - Agree
   - No Opinion
   - Disagree
   - Strongly Disagree

7. I would refer others to the Office of the University Ombudsman.
   - N/A
   - Strongly Agree
   - Agree
   - No Opinion
   - Disagree
   - Strongly Disagree

8. Working with the Office of the University Ombudsman helped me in the following ways: (check all that apply)
   - It provided a safe harbor to discuss my concern(s)
   - I understand the situation more clearly
   - My situation improved or diminished
   - We discussed a variety of options
   - My concern was resolved
   - I became aware of resources available to me
   - I felt heard
   - Other _____________________________

Please return form by Mail/Campus Mail: Ombudsman Office Coordinator
118 Stimson Hall
Cornell University
Ithaca, NY 14853

Other Comments/Suggestions: