

Future-proofing Airports

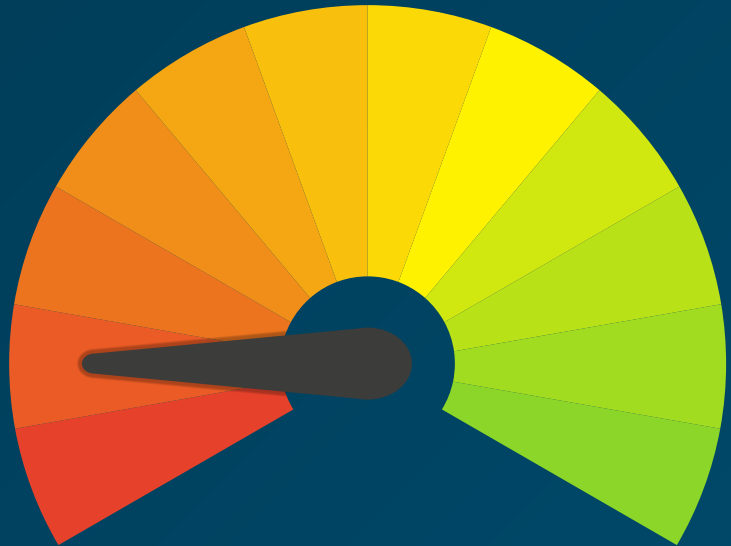
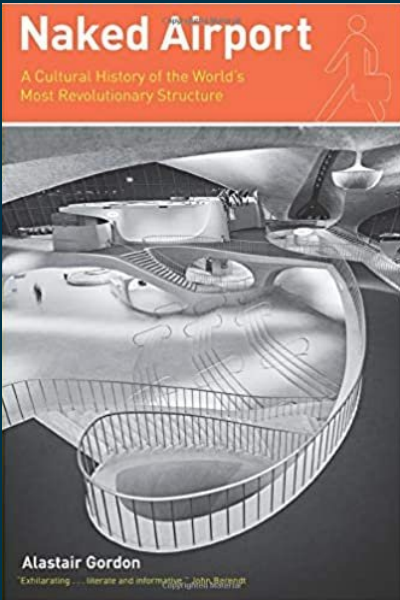
Beyond COVID-19: observations & key directions

People - Process - Technology - Facilities

Solomon Wong

President & CEO, InterVISTAS

How have we addressed threats before?

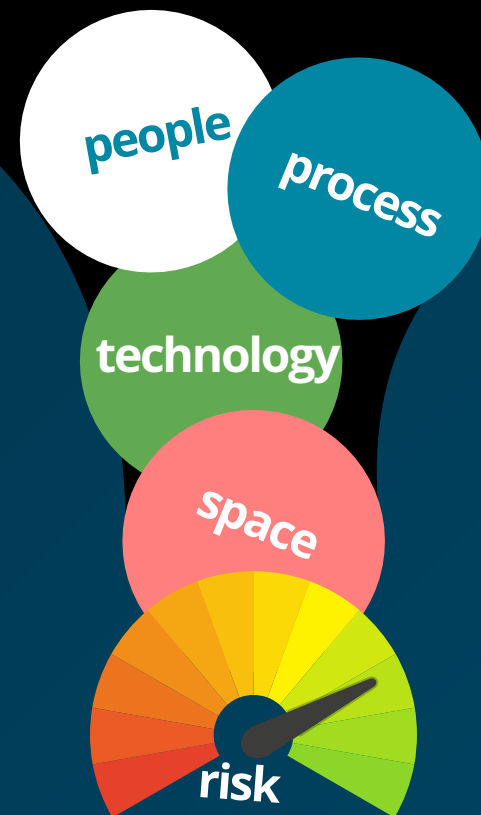


Seamless, touchless processing

airport



realignment



leading models

eliminate steps

leverage mobile

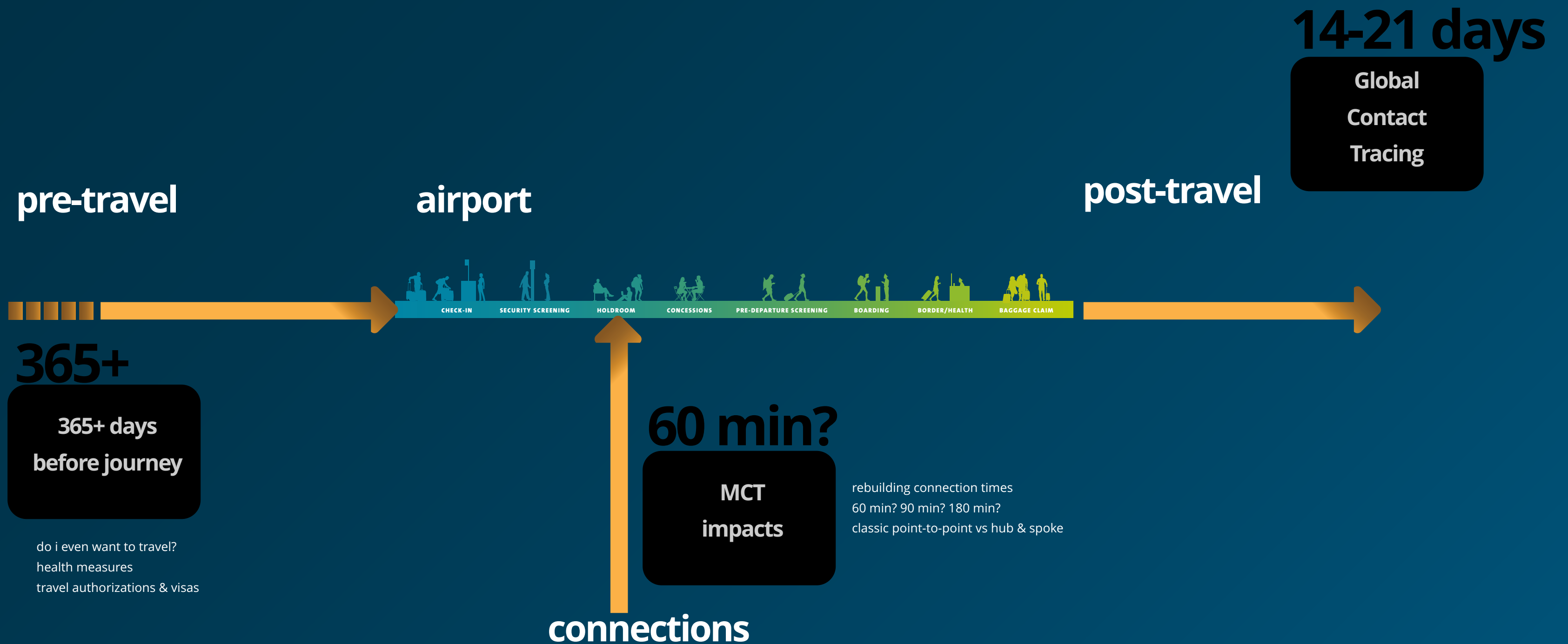
privacy-protected facial recognition

interoperable track-and-trace health info

global pre-clearance

event-based notifications

Mapping of customer journey



Much work needed still

300+

separate apps for COVID-19 travel

growing at +10 / week

75+

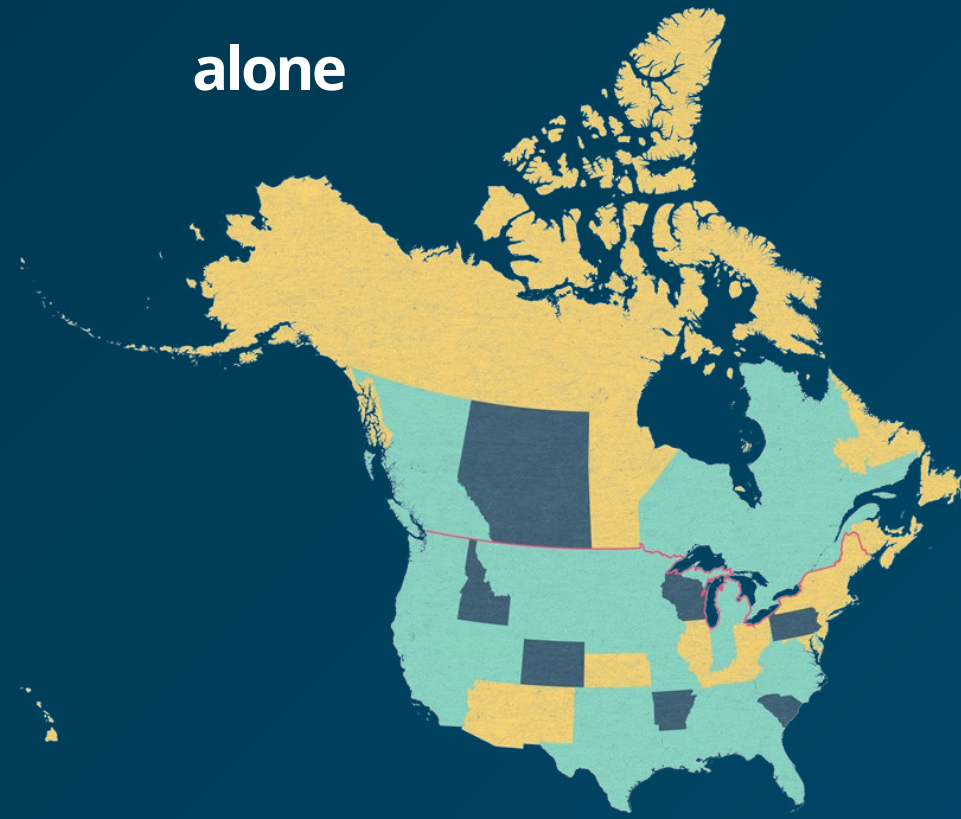
separate data requirements

in N. America
alone

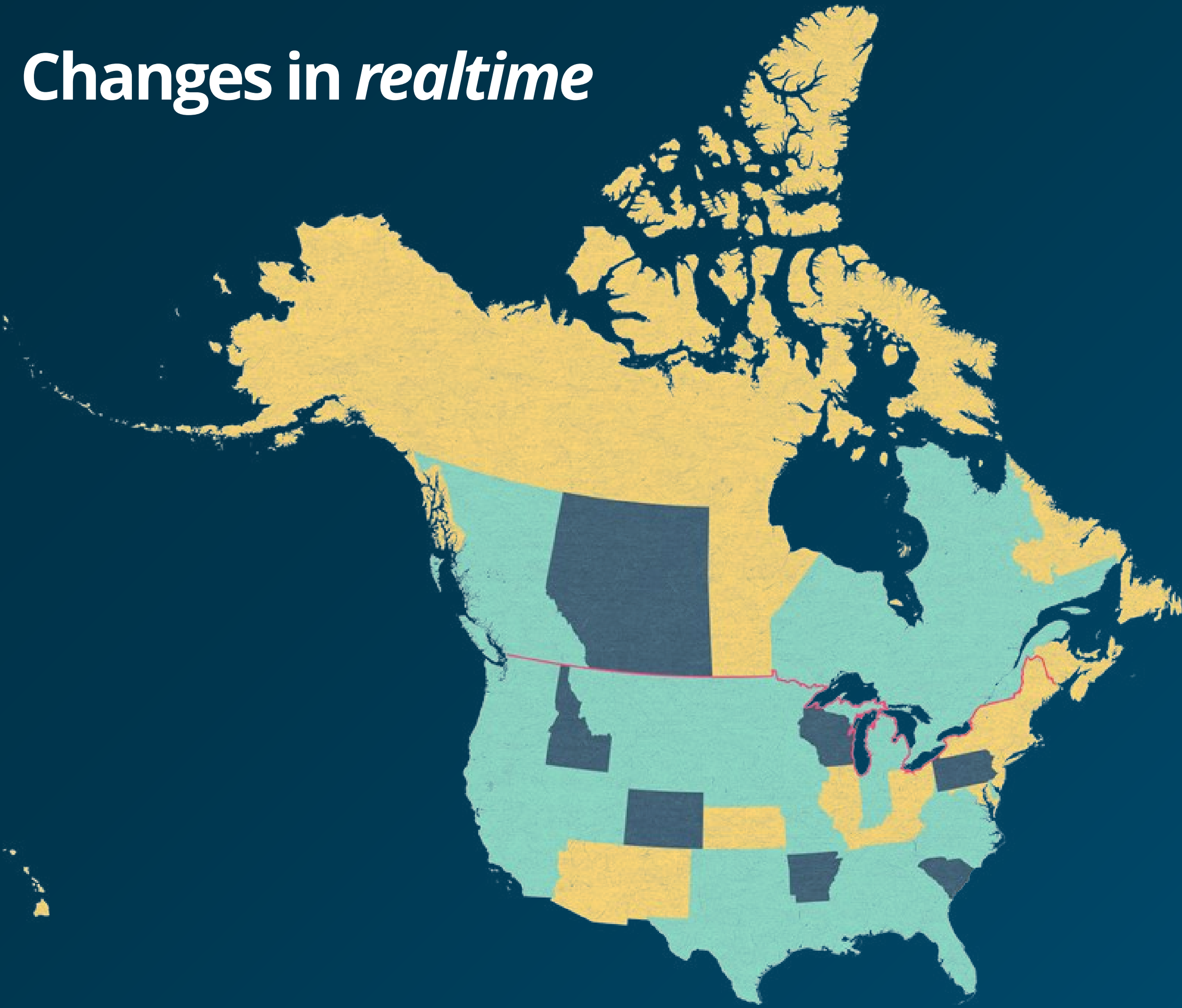
60+

countries

with COVID-19
testing + individual
states



Changes in *realtime*



Entry Travel Restrictions and Conditions Across States/Provinces



No inter-state or inter-provincial entry restrictions

Travelers from out-of-state/province are still subject to local health and other sanitary measures (i.e., wearing masks in designated areas, social distancing)



Self-quarantine is recommended but not required

Non-essential travel outside the state/province is not recommended.



Compliance with mandatory entry requirements (i.e., COVID testing, self-quarantine) is required

Travelers from certain states/provinces may not be allowed entry or allowed only under certain conditions.