

QQML2018
10th Qualitative and Quantitative Methods in Libraries International Conference
22-25 May 2018, Chania, Crete, Greece

Tuesday, 22.5.2018

8.00-09.30 Registration

09.30- 10.00 Opening Ceremony

Room 1 PS1

10.00-10.45 Plenary Session

Chair: Christos H. Skiadas, chair of ISAST

Speaker: Maria Garrido

Title: Development and Access to Information: The Role of Libraries in Advancing the Sustainable Development Goals

10.45- 11.15 Coffee Break

Room 1 PS2

11.15-12.00 Plenary Session

Chair: Anthi Katsirikou

Speaker: Antonia Arahova

Title: IFLA Guidelines, Manifestos and Declarations

| SCS1 Special and Contributed Sessions | | | | |
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| Room 1 12.00-14.00 | Room 2 12.00-14.00 | Room 3 12.00-14.00 | Room 4 12.00-14.00 | Room 5 12.00-14.00 |
| Future of Assessment of the Education of Library and Information Professionals Internationally Chair: Tonia Arachova | Change patterns: Open Science and Supporting Tools Chair: Kali Tzortzi | Impact of the Use of Qualitative and Quantitative Methodologies I Chair: Angela Repanovici | Knowledge Organization tools and techniques I Chair: Maria Garrido | WS1 1st Workshop: Implementing the READ Scale (Reference Effort Assessment Data) Tool at Your Institution: Introduction, Implementation and Outcomes Bella Karr Gerlich, Lynn Berard, Grant Gerlich |
| Naeema H. Jabur Information Professionals' Perspectives towards the Competencies Acquired from Education and Work | Constantia Constantinou Democratizing Knowledge: The implementation of the Open Access Policy at a Large Public University System | Rachael Elrod, Laura Spears Best Practices in Renovation Assessment | Lars G Johnsen, Arthur Tennøe Making a Bibliography Using Metadata | |
| Usha Kumari Seenappa, Seebi Narasimhaiah, Anusha Hiremat An Initiative to Aid Continued Education: A Case study on "Tent Library", a Library Extension Programme by Central Forest Library of KFD | Petrusa Miholic The Impact of the Slovenian National Open Access Strategy on Scientific Publishing of Primorska University Researchers | Petra Düren, Stéphane Goldstein, Ane Landoy, Angela Repanovici, Jarmo Saarti The Effect of New Public Management on Public and Academic Libraries' Service Quality | Sarantos Kapidakis Unexpected Errors from Metadata OAI-PMH Providers | |

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| <p>Stavroula Sant-Geronikolou</p> <p>Collecting Senior Student Perceptions around Greek LIS Curricula and the New Academic Librarianship Paradigms</p> | <p>Gintare Tautkeviciene, Ieva Ceseviciute</p> <p>Towards Open Science Related Policies, Infrastructures and Practices: The Case of Lithuania</p> | <p>Ane Landoy, Silvia Ghinculov, Angela Repanovici, Natalia Cheradi</p> <p>Using Quantitative Sociological Methods for Functional Analysis of Academic Libraries</p> | <p>Patricia H. Dawson</p> <p>Comparisons of Retrieved Items from Discovery Tools: Do Discovery Tools Bolster Local Library Holdings?</p> | |
| <p>Obinyan Oluwatoyin Oyeyemi</p> <p>Human Resources and Competencies for the 21st Century Library Services</p> | <p>Jo Flanders</p> <p>Is Open Access Good Enough for Academic Libraries?</p> | <p>Carlotta Alpignano</p> <p>Monitor, Compare, Share, Evaluate, Report and Decide. Usage of simonlib® Application for Performance Management at the European University Institute Library</p> | <p>Evangelia Petraki, Emmanuel J. Yannakoudakis, Chrysostomos Kapetis</p> <p>Implementing FDB Multilingual Thesaurus Administration Algorithms Using Real Bibliographic Data</p> | |
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| <p>14.00- 15.30 Lunch</p> | | | | |

| SCS2 Special and Contributed Sessions | | | | |
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| Room 1 15.30-17.30 | Room 2 15.30-17.30 | Room 3 15.30-17.30 | Room 4 15.30-17.30 | Room 5 15.30-17.30 |
| <p>Linking Research and Practice: The Synergies and their Relevance to Practice, Policy and Academia I Chair: Maria G. N. Musoke</p> | <p>Intangible Assets, the effect of Libraries on Chair: Petrusa Miholic</p> | <p>Digital Repositories Digital Libraries Chair: Jo Flanders</p> | <p>Knowledge Organization tools and techniques II Chair: Naeema H. Jabur</p> | <p>WS1</p> <p>Bella Karr Gerlich, Lynn Berard, Grant Gerlich</p> <p>Implementing the READ Scale (Reference Effort Assessment Data) Tool at Your Institution: Introduction, Implementation and Outcomes</p> |
| <p>Themban Malapela and Karin De Jager</p> <p>Theories of Library Service and Practical Approaches to Their Implementation in Academic Libraries</p> | <p>Dianah Twinoburyo Kacunguzi</p> <p>Preservation of Endangered Indigenous Knowledge: The Role of Community Libraries in Uganda</p> | <p>Evgenia Vassilakaki, Daphne Kyriaki Manessi, Georgios Giannakopoulos</p> <p>An Evaluation Framework for a Digital Cultural Heritage Project</p> | <p>Raphaëlle Bats, Benoît Epron</p> <p>Documenting Activities in Libraries: Designing an Interface to Link Collections and Activities</p> | |
| <p>Micah J. Waltz, Heather K. Moberly, Arwen Meador, Esther E. Carrigan</p> <p>Identifying Information-related Competencies to Align Educational Support</p> | <p>Antonio Carpallo-Bautista, Esther Burgos-Bordonau</p> <p>The Spanish Bookbinding in the Royal Academies: Binders, Workshops and Different Typologies (18th - 20th Centuries)</p> | <p>Kyuri Park</p> <p>Analyzing Data Description from Institutional Repository: A Case Study</p> | <p>Rosario Arquero-Avilés, Brenda Siso-Calvo, Gonzalo Marco-Cuenca and Silvia Cobo-Serrano</p> <p>Orphan Works and Diligent Search: Spanish Information Sources for Published Books</p> | |

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| <p>Leonor Gaspar Pinto, Paula Ochôa Openness in Evaluation: Understanding Epistemological Challenges, Rethinking Competencies and Library Practices</p> | <p>Kali Tzortzi Analytical Study of Buildings: Modalities of Walking and Looking in Archaeological Museums</p> | <p>Jane Sandberg, Qiang Jin Crafting Linked Open Data to Enhance the Discoverability of Institutional Repositories on the Web</p> | <p>Silvia Cobo Serrano, Rosario Arquero Avilés, Gonzalo Marco Cuenca and Brenda Siso Calvo Orphan Works and Non- textual Materials at Spanish Specialized Libraries</p> | |
| <p>María Antonia García Moreno and Elisabeth Rodríguez Practically Speaking: Reflections and Advice on Planning an Intercultural Faculty Exchange</p> | <p>Evgeniya Rusinova Determining the Place of Libraries on the Public Agenda in Bulgaria</p> | <p>Anna Cajthamlova The Virtual Deposit Library: A New Way for Building Archival Collections in Libraries in the Czech Republic</p> | <p>Yejun Wu and Fansong Meng Building a Comprehensive Taxonomy of Security through Facet Analysis and Facet Nesting</p> | |
| <p>Ksenija Tokić and Ivo Tokić The Contribution of Library Conferences to Congress Tourism of Croatia</p> | <p>Maltesh Ningappa Motebennur Digital Initiative a Pilot Project of Buddhist Manuscripts of Arunachal Pradesh, India</p> | <p>Maria João Pinto, Sofia Fernandes From the Institutional Repository to a CRIS System: What Challenges?</p> | <p>Ellen Petraits Qualitative Assessment in the Studio Critique</p> | |
| Welcome Reception | | | | |
| End of the 1st Day | | | | |

QQML2018
10th Qualitative and Quantitative Methods in Libraries International Conference
22-25 May 2018, Chania, Crete, Greece

Wednesday, 23.5.2016

All day registration

SCS3 Special and Contributed Sessions

| Room 1 9.00-10.30 | Room 2 9.00-10.30 | Room 3 9.00-10.30 | Room 4 9.00-10.30 | Room 5 9.00-10.30 |
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| Metrics: Bibliometrics, Scientometrics, Webometrics and Altmetrics I Chair: Teresa S. Welsh | Impact Assessment! Chair: Jarmo Saarti | Change patterns: Academic Libraries Chair: Sarantos Kapidakis | Collection policies and Management I Chair: Karin de Jager | WS2 Naeema Jabur 2nd Workshop: Managing References & Bibliographies Using Mendeley |
| Teresa S. Welsh Information Literacy, Librarianship, and Social Justice: A Bibliometric Analysis of Scholarly LIS Literature | Markku A. Laitinen Promoters vs. Detractors or Faith-holders vs. Hate- holders? - Evaluating the Applicability of the Net Promoter Score (NPS) and the Public Sector Net Promoter Score (PSNPS) as an Indicator of Library Customers' Perception | Clarence Maybee, Nanette Anderson, Karen Hum Designing Academic Libraries in the Digital Age | Lisa Romero Inclusivity in Communication Collection Development: Considering the Information Needs of Researchers Outside the Discipline | |

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| <p>Anna Ching-Yu Wong</p> <p>A Bibliometric Study of Scholarly Articles Contributed by a Global Pharmaceutical Firm Scientists</p> | <p>Luiza Baptista Melo, Angela Repanovici</p> <p>Assessment of Impact and Value in the Academic Libraries: A Literature Review</p> | <p>Elisabetta Tamburini</p> <p>For a "Terrific" Use of the Academic Library</p> | <p>Juan Gorraiz, Ursula Ulrych, Benedikt Blahous and Martin Wieland</p> <p>Monitoring the Broader Impact of the Journal Publication Output on Institutional Level: A Case Study for the University of Vienna</p> | |
| <p>Nicola De Bellis, Annamaria Alfonsi, Simona Assirelli</p> <p>Bibliometrics and Research Evaluation: An Information Service Perspective</p> | <p>Umut Al and Zehra Taşkın</p> <p>Impact Assessment Studies of LIFE Project</p> | <p>S. Aravind, K. Chinnasamy and S. Ravikumar</p> <p>Characteristics of Reader Status as for Predicting the Use of Resources in Academic Libraries - A Study</p> | <p>Georgios Ritzakis, Nikolaos Thalassinou, Georgios A. Fragkiadakis</p> <p>Monitoring the Eudoxus System Textbook-provision in a Tertiary Technological-education Department of Nutrition and Dietetics</p> | |
| <p>Teresa Costa</p> <p>Dissertations of the Masters in Sciences of the University of Lisbon: Bibliometric Analysis (2008-2016)</p> | <p>Jonathan Cain & Sarah Proctor</p> <p>Designing a Low Cost, High Impact Space Assessment Methodology</p> | <p>Bojan Kundacina, Stanka Jovicic</p> <p>Information - Library - Knowledge</p> | <p>Nađa Stojković-Jovanović, Nataša Jovanović</p> <p>Promotion of Collections of the National Library of Serbia through Souvenirs Inspired by Motives from the Fund of Serial Publications</p> | |

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| Room 1 | | | | |
| 10.30-11.00 Poster Session | | | | |
| Brief presentation of the Posters | | | | |
| Chair: Helen Kraniti | | | | |
| 11.00- 11.30 Coffee Break | | | | |
| SCS4 Special and Contributed Sessions | | | | |
| Room 1 11.30- 13.00 | Room 2 11.30- 13.00 | Room 3 11.30- 13.00 | Room 4 11.30- 13.00 | Room 5 11.30- 13.00 |
| The Added Value of Library services Chair: Stanka Jovicic | Learning Outcomes assessment Chair: Kathy Rosa | The Effect of Library services on Research Chair: Melissa P. Johnston | Collection policies and Management II Chair: Constantia Constantinou | Technologies as Services in Libraries I Chair: Markku Laitinen |
| Arja Juntunen, Markku Laitinen, Jarmo Saarti, Aino Taskinen Benchmarking the Added Value of the Libraries to the University Output in Finland | Rachel Sarjeant-Jenkins A Position of Strength: The Value of Evidence and Change Management in Master Plan Development | Melissa P. Johnston, Lucy Santos Green Systematic Literature Review for Synthesizing Research | Tamis Foltyn How Many Copies of the Documents it is Necessary to Store in the System of Czech Libraries? Mathematical Formula for the Estimation of the Minimal Number of Book Copies | K. Chinnasamy Evaluating the Awareness and Effective Usage of Digital Library Consortium: A Case Study of Tamilnadu State Universities - A Study |

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| <p>Elena Maceviciute</p> <p>How Libraries Create Value and Help Diminishing the Digital Divide</p> | <p>Jasmina Ninkov</p> <p>Preparing Library for Tomorrow Public Libraries, Digital-information Literacy Crossroads and Life-long Learning</p> | <p>Brenda Siso-Calvo, Rosario Arquero-Avilés, Gonzalo Marco-Cuenca and Silvia Cobo-Serrano</p> <p>University Life: A Longitudinal Study of Undergraduates' Critical Thinking and Research Skills Development</p> | <p>Ane Landøy & Trude Færevaaag</p> <p>Students' Preferences for Print vs Electronic Study Literature -Next Step after the Survey in Norway</p> | <p>Olubanke Adeleye Olajojo & Oluyemisi Bamidele Sanni</p> <p>Information Communication Technology (ICT) as Tool for Effective Teaching and Learning</p> |
| <p>Luiza Baptista Melo, Gaspar Matos, Patricia Torres, Tatiana Sanches</p> <p>Assessing the Economic Value of Academic Libraries: A Case Study in the University of Lisbon</p> | <p>Malik Yılmaz, Burcu Aydemir Şenay and Mehmet Kürşat Değer</p> <p>An Evaluation of Information and Records Management Department Students' Perceptions Towards the Use of Distance Learning Tools: The Case of Atatürk University</p> | <p>Nikolaj Lazic, Sonja Spiranec, Mihaela Banek Zorica</p> <p>The Future of the Information Science through the Lens of Doctoral Research Work</p> | <p>Christina Flemming, Katri Rintamäki, Jonna Toukonen</p> <p>Limits of Flexibility - Case Special Collections, Tritonia, Finland</p> | <p>J. S. Opaleke</p> <p>Challenges of Information and Communication Technology (ICT) System in Government owned Tertiary Institutions Libraries in Nigeria</p> |

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| <p>Adolfo Hernández and Luis Armando Gonzalez</p> <p>Contribution to the Entailment Citizen: Estimate the Social Return on Investment of the Parliamentary Libraries</p> | <p>Elisabeth Rodriguez</p> <p>Documenting Immersion: An Autoethnographic Examination of International Learning and Exchange</p> | <p>Fatma Ben Amor & Abderrazak Mkadmi</p> <p>When the Library and the Digital Humanities Meet: Contributions and Influences</p> | <p>M. Rathi Meena</p> <p>Emerging Trends in Digital Talent Acquisition</p> | |
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| 13.00- 14.00 Lunch | | | | |
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| 14.00 -21.00 Half Day Excursion to Knossos | | | | |
| End of the 2nd Day | | | | |

QQML2018
10th Qualitative and Quantitative Methods in Libraries International Conference
22-25 May 2018, Chania, Crete, Greece

Thursday, 24.5.2017

All day Registration

SCS5 Special and Contributed Sessions

| Room1 9.00-11.00 | Room 2 9.00-11.00 | Room 3 9.00-11.00 | Room 4 9.00-11.00 | Room 5 9.00-12.30 |
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| Metrics: Bibliometrics, Scientometrics, Webometrics and Altmetrics II Chair: Teresa S. Welsh | Health Information Services I Chair: Egbert John Sanchez Vanderkast | Information Literacies I Chair: Marilyn Brissett | Digital resources: Assessment and the Impact Chair: Stavroula Kouri | WS3 Stavroula Sant- Geronikolou |
| Sebastian Bock Beyond Citation Metrics | Moreno Curti, Paola De Castro, Rosalia Ferrara, Pietro La Placa, Cristina Mancini, Elisabetta Poltronieri, Franco Toni, Angela Vullo Open Research Data in Biomedicine: A Step Forward in Defining an Italian National Policy | Marilyn Brissett Gladys A. Abraham Elementary School Diabetes Awareness and Prevention Health Literacy Pilot Program | Brenda Siso-Calvo, Rosario Arquero-Avilés, Gonzalo Marco-Cuenca and Silvia Cobo-Serrano Strategies for the Digital Dissemination and Promotion of Research in the Spanish University System: The Role of University Libraries | 3rd Workshop: Kick-starting the Learning Analytics Library-based Conversation |

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| <p>Carla Fulgham</p> <p>Hashtags and Instalove: A Webometric Analysis of Academic Special Collections on Instagram</p> | <p>K.A. Owolabi and N.D. Evans</p> <p>Status and Development of Clinical Informatics in Nigeria's Health Care Sector</p> | <p>Jade Geary</p> <p>Information Literacy Skills and College Students: Where are the Gaps?</p> | <p>Tom Wilson and Elena Maceviciute</p> <p>Overcoming the Digital Divide through the Promotion of Digital Reading</p> | |
| <p>Rachael Elrod and Laura Spears</p> <p>Looking at Preference, Behaviors, and Impact: A Case Study of Library Space Renovation Strategies</p> | <p>Tatyana V. Kaigorodova, Irina A. Kriukova</p> <p>Scientific Medical Information Support for Higher Medical Education</p> | <p>Helena Hollis, Dr Marina Rachitskiy and Dr Leslie van der Leer</p> <p>Modelling Factors Influencing Academic Outcomes: The Role of Information Literacy, Effort, Intelligence, Academic Emotion, and Academic Self-concept</p> | <p>John Adeboye Oyeboade, Pius Olatunji Olajojo, Joy Kehinde Olaniyi</p> <p>Information Repackaging and Digital Word of Mouth Marketing in Organisations</p> | |
| <p>Alexandros Iliakis, Christina Anastasopoulou</p> <p>Bibliometric Analysis at the National Technical University Athens: The Case of the Faculty Publications</p> | <p>Franco Toni</p> <p>The Biomedical Research in Italy and the Role of BIBLIOSAN. Outcomes and Perspectives of the Italian Biomedical Libraries Network after 15 Years of its Constitution</p> | <p>Christine A. Garrett Davis</p> <p>Alliances in Interdisciplinary Literacy Instruction</p> | <p>Kyriaki Balta, Aikaterini Yannoukakou</p> <p>Improving Exposure to Archival Collections: Content Enrichment and Digital Access to the Archive of the National Theatre of Northern Greece</p> | |
| 11.00- 11.45 Coffee Break | | | | |

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| Room 1 PS3 11.45-12.30 Plenary Session Chair: Carlotta Alpignano Speaker: Antti Seppänen Title: Evaluating and Developing Public Libraries in National and Municipal Perspective – Tools Used and Provided by Regional Administrative Agencies | | | | |
| SCS6 Special and Contributed Sessions | | | | |
| Room1 12.30-14.30 | Room 2 12.30-14.30 | Room 3 12.30-14.30 | Room 4 12.30-14.30 | Room 5 12.30-14.30 |
| Measuring Learning Outcomes of New Library Initiatives Chair: Plamen Miltenoff | Linking Research and Practice: The Synergies and their Relevance to Practice, Policy and Academia II Chair: Maria G. N. Musoke | Information Literacies II Chair: Marilyn Brissett | Children and School Libraries Research Chair: Petra Düren | WS4 Elizabeth Brown, Hannah Brown |
| Artemis Chaleplioglou, Ioannis A. Papadakis+ and Sozon Papavlasopoulos New LIS Technologies and Services in Biosciences Education | Manolis Koukourakis, Angela Repanovici Monitoring activity in Library Network Support Services: modernising libraries in Western Balkan countries through staff development and reforming library services- LNSS project | Egbert John Sanchez Vanderkast Design of a National Information Literacy Policy | Rita Marzoli, Ornella Papa School Library and Students' Achievement: A Relationship to Go Into | 4th Workshop: What you Don't Know Might Hurt You: Using Pre-testing to Assess Information Literacy Knowledge |

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| <p>Lutishoor Salisbury</p> <p>The Effect of Technology Use in Class and Library Instruction on Academic Performance of Undergraduate Students</p> | <p>Panagiota Dedetzi, Hara Brindesi, Katia Kraniotou, S. Kalligeros, Stavroula Kouri, Anthi Katsirikou, Helen A. Thanopoulou</p> <p>A Library Network is Born Across the Sea</p> | <p>Ilmari Jauhiainen and Kristiina Hintikka</p> <p>The Use of LibQUAL+ in Evaluating the Information Literacy Instruction</p> | <p>Barbara Schultz-Jones, Michelle Farabough and Cynthia Ledbetter</p> <p>Using Systematic Search and Review to Examine School Library Learning Environment Concepts</p> | |
| <p>Sofia Fernandes</p> <p>Looking deep at current research information systems: the Information Science perspective in Higher Education</p> | <p>Beba Stankovic</p> <p>INELI Balkans - The Successful Story about Library Networking</p> | <p>Alexandra Papazoglou and Georgia Katsira</p> <p>Information Literacy in Greece: The Role and the Impact of School Libraries in Lifelong Learning. The Case of the Hellenic American Educational Foundation (Athens and Psychico College) School Libraries as a Model of Implementing IL Courses</p> | <p>Chrysa Nikolaou</p> <p>Can a Special Library Become a Place for Children? The Example of Piraeus Bank Group Cultural Foundation</p> | |
| <p>Zois Koukopoulos, Dimitrios Koukopoulos</p> <p>Augmented Reality Dissemination and Exploitation Services for Libraries</p> | <p>Mai Põldaas</p> <p>Two Cases of the Library-Like Civic Institutions in Estonia</p> | <p>Clarence Maybee, Michael Flierl</p> <p>Information Literacy in the Disciplinary Classroom: Three Views</p> | <p>Shelly Buchanan</p> <p>Using the Hermeneutic Phenomenological Method to Explore the Middle School Student Lived Experience of Student Driven Inquiry</p> | |

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| <p>José Antonio Frías, Blanca Rodríguez Bravo and Carlos Díaz Redondo</p> <p>Teach Library and Information Science from a Gender Perspective: Recommendations and Suggestions</p> | <p>Ageliki Oikonomou, Anthi Katsirikou, Chrysa Nikolaou</p> <p>Hellenic Economic Library Network (H.E.L.L.N.): The Dynamics of Multi-Organizational Partnerships and Lessons Learned</p> | | <p>Pius Olatunji Olajo and Tolulope Oluyemisi Adepoju</p> <p>Learning Media Availability and Secondary School Teachers' Adoption in Curricula Delivery in Core Subjects in a Nigerian Metropolis</p> | |
| 14.30- 15.30 Lunch | | | | |
| 15.30-17.30 Poster Session PS1 | | | | |
| 1. | <p>Benefits and Impact of the Library Services in the Higher Education Environment Eeva Klinga-Hyöty, Susanna Kinnari</p> | | | |
| 2. | <p>Developing an Algorithm for the Application of the FRBR Model to KORMARC Records Jaehyuk Yun</p> | | | |
| 3. | <p>An evacuation plan for London's children during World War II: primary sources in archives Elizabeth S. Halberstadt</p> | | | |
| 4. | <p>Greek and Spanish University Community Perspective of Challenges Affecting Library Integration in Learning Analytics Initiatives Stavroula Sant-Geronikolou</p> | | | |
| 5. | <p>Information Literacy: A Ten Year Snapshot of Course Integrated Library Research Instruction (CILRI) at Okanagan College Jennifer Sigalet</p> | | | |
| 6. | <p>KUBIC: how to organize pop-up information literacy sessions at your libraries Kim De Roo, Inge Discart, Thomas Vandendriessche</p> | | | |
| 7. | <p>Librarians' Role in Health Literacy Support - Consumer Health Information Website in the Czech Republic Helena Bouzkova, Eva Lesenkova, Klara Maskova</p> | | | |

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| 8. | Quantitative and qualitative methods of modern library collection survey Petra Vávrová, Magda Součková, Jitka Neoralová, Dana Hřebecká, Lucie Mračková |
| 9. | Selecting undergraduate students as library research subjects from a diversity perspective Alma B. Rivera-Aguilera, Gabriela Solano, María Concepción Herrera, Sergio Salazar, Alfredo Cruz and Salvador Carrillo |
| 10. | The Role of the University Library "Svetozar Marković" in the Process of Information Literacy Aleksandar Jerkov, Marija Bulatović, Vasilije Milnović |
| 11. | Usage Motivation and System Quality in Mobile Search Services (Google, Naver, and Daum) Youngbae Son |
| 19.30 -24.00 Farewell Dinner | |
| End of the 3rd Day | |

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Friday, 25.5.2016

All day Registration

SCS7 Special and Contributed Sessions

| Room 1 9.00-10.30 | Room 2 9.00-10.30 | Room 3 9.00-10.30 | Room 4 9.00-10.30 | Room 5 9.00-10.30 |
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| Impact of the Use of Qualitative and Quantitative Methodologies II Chair: Antti Seppänen | Health Information Services II Chair: Ane Landoy | Information Literacies III Chair: Marilyn Brissett | Change Patterns: Human Resources I Chair: Stavroula Sant-Geronikolou | Technologies as services in Libraries II Chair: Antonis Mourikis |
| Zoe Jarocki | Nancy Everhart | Jordan M. Nielsen | Luísa Alvim | Adeline Lee |
| Beyond Recording Logs: Using Reference Statistics to Evaluate In-person Reference Service in an Academic Library | Evolution of Research Methods in a Study of Academic Library Users on the Autism Spectrum | The Business Librarian and the Career Center: Promoting Student Engagement and Business Information Literacy | Big Data: Profile and Skills of the Information Professional | Digitally-wired and Mobile Device-driven: Are Singapore Teenagers Still Reading? |

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| <p>Leonidas Papachristopoulos, Pantelis Ampatzoglou, Ioanna Seferli, Andriani Zafeiropoulou, Giorgos Petasis</p> <p>Introducing Sentiment Analysis for the Evaluation of Library Effectiveness</p> | <p>Jose Alencar Gomes da Silva Iris Maria de Souza Carvalho</p> <p>Training in Literature Search: Experience with Multiprofessional Class National Cancer Institute</p> | <p>Elsa Margarita Ramirez Leyva</p> <p>Academic Literacy to Support Information Literacy</p> | <p>John Southall</p> <p>Redefining the Role of the Academic Librarian and the Impact of Data Management: A Case Study from the University of Oxford</p> | <p>Malik Yılmaz, Mehmet Kürşat Değer and Burcu Aydemir Şenay</p> <p>The Use of Information Technology in Educational Institutions in Turkey and Enriched Libraries</p> |
| <p>Elena Popescu</p> <p>Quality Assurance and Enhancement in Romanian Research Libraries</p> | <p>Artemis Chaleplioglou, Ioannis A. Papadakis and Sozon Papavlasopoulos</p> <p>Describing a Knowledge Field with Topic Maps</p> | <p>Volkan Şenay, Malik Yılmaz, Burcu Aydemir Şenay and Mehmet Kürşat Değer</p> <p>Evaluation of Library Literacy Skills of Science Teachers Candidates</p> | <p>Steve Borrelli, Chao Su, Lana Munip, Shenetta Seldon</p> <p>Investigating First Generation Students' Perceptions of Library Personnel: A Case Study from the Penn State University Libraries</p> | <p>Radia Bernaoui, Salim Kebab, Mohamed Hassoun</p> <p>The Mobile Phone for Algerian Breeders and Veterinarians. Between Evaluation and Improvement of Communication</p> |
| <p>Rakesh Mohindra, Meenu Mohindra, Parveen Khurana</p> <p>Validation of LibQual Instrument to Measure User Power of received Service Auality: An empirical Investigation in Law Universities</p> | <p>Yong Jeong Yi, Seojin Nam</p> <p>Stages of Change to Smoking Cessation and Health Information-Seeking Behavior of Health Application Users</p> | | <p>Grant Gerlich</p> <p>Targeting Student Assistant Training: Best Practices for Mentoring and Developing our Student Assistants</p> | <p>Narges Khaleghi</p> <p>Evaluation of Information Technology and its Relationship to Library Organizational Structure and Management Functions: Case Study of Shiraz University Libraries</p> |
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Room 1 PS4
10.30-11.15 Plenary Session
Chair: Luiza Baptista Melo
Speaker: Jarmo Saarti
Title: The Challenges and Possibilities of the Open Science for the Libraries and Information Studies

11.15- 12.00 Coffee Break

SCS8 Special and Contributed Sessions

| Room 1 12.00-14.00 | Room 2 12.00-14.00 | Room 3 12.00-14.00 | Room 4 12.00-14.00 | Room 5 12.00-14.00 |
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| The Public Libraries change: patterns and evaluation Chair: Jarmo Saarti | Development of Information Services Chair: Manolis Koukourakis | The Attitude of the Users I Chair: Radia Bernaoui | Change Patterns: Human Resources II Chair: Adeline Lee | WS5 5th Workshop: Images in Information Discovery: A Workshop Paul Nieuwenhuysen |
| Kathy Rosa By Any Other Name ... the Shifting Landscape of Jobs in US Public Libraries | Vicky Duncan and Samuel Schultz Exploring the Information Seeking Process of International Graduate Students at the University of Saskatchewan, Canada | Octavia-Luciana Madge Changes in User Behavior and the Response of Academic Libraries in Romania | David C. Murray, Cathy Weng Faculty Perceptions of Librarians: A Survey Study of Four Higher Education Institutions | |

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| <p>Kazuyuki Sunaga</p> <p>The Effect of Public Subsidies on Library Services: The Case Study of Areas Adjacent to US Military Facilities</p> | <p>Sujata Tipnis, Banalata Das</p> <p>Best Practices in an Information Resource Center: A TCS Case Study</p> | <p>Zoe Chao and Steve Borrelli</p> <p>Measuring User Experience at Your Library: A Lightweight Low-cost Framework for Conducting UX Studies</p> | <p>Maria Vigli, Giorgos Panagiotopoulos, Maria Argyropoulou</p> <p>Managing and Developing Human Resources at the Museum: Modern Trend or Quality Upgrade?</p> | |
| <p>Eun Jee Lee, Wang-Jong Kim, Hye-Sun Kim and Ginu Chung</p> <p>Book Recommendation Based on Public Library Loan Records in Korea: A Case Study</p> | <p>Raj Kumar & Tariq Ashraf</p> <p>Lawyers Perceptions in the Development of Online Legal Information System in India</p> | <p>Simona Maria Antonescu and Octavia-Luciana Madge</p> <p>Concerning Certain Perverse Effects in Library-Student Interaction</p> | <p>Maria Margarida Vargues, Gaspar Matos, Maria Armanda Salgado, Sónia Negrão</p> <p>The Information Professionals in the Algarve Region: A Study of the Users Perspective</p> | |
| <p>Martyna Maliene</p> <p>An Innovative Virtual Bibliotherapy Service in a Public Library for Solving Children and Families Psychosocial Problems</p> | <p>Valentín Ortiz, Guadalupe Vega</p> <p>Working with Data: Information Seeking Behavior in Data Journalism</p> | <p>Stavroula Kouri, Eugenia Sisamaki</p> <p>User Insights as a Key Factor for the Development of a Strategic Plan at the Central Library of NTUA</p> | | |

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| <p>Michelle Fellows and Moonjung Yim</p> <p>From the Ground Up: Designing a Mixed-methods Study to Evaluate Three New Public Libraries in Namibia</p> | <p>Mirosław Górny, John Catlow, Rafał Lewandowski</p> <p>An Evaluation of the Usefulness of Multi-search Engines in Scholarly Communication</p> | <p>Yuki Mishima, Atsushi Matsumura</p> <p>A Comparative Study on the Images of Libraries for Library User and Library Information Science Experts: Using PAC Analysis</p> | | |
| <p>Somayeh Mardomi</p> <p>In Search of Entrepreneurship Opportunities and the Development of New Businesses in Iranian Public Libraries</p> | <p>S. Harisha, Seebi Narasimhaiah, Devaraj</p> <p>Design and Development of Special Library Services</p> | <p>Ari Haasio, Anu Ojaranta, Markku Mattila</p> <p>Information Needs in Social Media during the Terror Attack</p> | | |
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| <p>14.00-15.30 Lunch</p> | | | | |
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SCS9 Special and Contributed Sessions

| Room 1 15.30-17.00 | Room 2 15.30-17.00 | Room 3 15.30-17.00 | Room 4 15.30-17.00 | Room 5 15.30-17.00 |
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| <p>Tracing the Future of the Library and Information Science Chair: Yuki Mishima</p> | <p align="center">Social Networks Chair: Octavia-Luciana Madge</p> | <p align="center">The Attitude of the Users II Chair: John Southall</p> | <p align="center">Change Patterns: Human Resources III Chair: Kathy Rosa</p> | <p align="center">WS5</p> <p align="center">5th Workshop: Images in Information Discovery: A Workshop</p> <p align="center">Paul Nieuwenhuysen</p> |
| <p>Genevieve Hart and Mary Nassimbeni</p> <p align="center">Great Expectations? Building Comprehensive Policy for South African Library and Information Services</p> | <p align="center">Lisa Lamont</p> <p align="center">Considering the Costs, Benefits and the Future of Social Media Technologies for the Library</p> | <p align="center">Christel Olsson, Tove Lekselius</p> <p align="center">Good Customer Relationships: Proving Value Every Day</p> | <p align="center">Ngozi Blessing Ossai-Ugbah</p> <p align="center">Measuring the Happiness Index of Librarians in University Libraries: A Case Study of Librarians at the University of Benin, Benin City</p> | |
| <p align="center">Lucy Santos Green, Melissa P. Johnston</p> <p align="center">Institutional Ethnography as a Method for Comparing and Contrasting Cultural Contexts in Library & Information Science</p> | <p align="center">Raj Kumar</p> <p align="center">Usage of Social Networking Sites (SNSs) for Academic Purpose: A Case Study of Panjab University Library, Chandigarh, India</p> | <p align="center">Rasa Januševičienė, Fausta Kepalienė</p> <p align="center">Innovations at the Lithuanian Library for the Blind: Create the Future Today</p> | <p align="center">Ngozi Blessing Ossai-Ugbah, Patience Onoriode Kayoma, Esther Ebole Isah</p> <p align="center">Happiness at Work: Organizational Culture and Person-organizational Fit as Predictors of Happiness of Librarians in University Libraries in Edo State, Nigeria</p> | |

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| <p>Jorge Revez, Leonor Calvão Borges</p> <p>Pragmatic Paradigm in Information Science Research: A Literature Review</p> | <p>Amjad Ali and Fatima Hasan</p> <p>Rank and Reputation of Some Select Indian Universities: A Study Based on the Web Traffic through Alexa Internet</p> | <p>Andra-Manuela Botez, Rodica Volovici, Daniel Volovici and Angela Repanovici</p> <p>Facial Recognition System Used in Verification Systems for Library Users</p> | <p>Nicole Bailey</p> <p>Evaluating the Efficacy of Librarians at a Graduate Writing Retreat</p> | |
| <p>Hilary Bussell, Tatiana Bryant, Rebecca Halpern</p> <p>Gender Performance in Librarianship: A Qualitative Study</p> | <p>Ari Haasio</p> <p>Disnormative Information and Internet</p> | <p>Saira Hanif Soroya, Sadia Khaliq</p> <p>Reference Success: What Makes Library Users Willingness to Return?</p> | <p>Brenda Siso-Calvo, Rosario Arquero-Avilés, Gonzalo Marco-Cuenca and Silvia Cobo-Serrano</p> <p>Losing Sight of the Forest for the Trees? Measuring Library Employees' Perceived Efforts and Their Alignment with Strategic Goals</p> | |
| <p>Mahmoud SH. Zakaria</p> <p>Errata Reports OR Corrigenda in Library and Information Science Literature: A Retrospective Analysis Study</p> | | | | |
| <p>17.00- 18.00 Members meeting and Closing Ceremony</p> | | | | |
| <p>End of the 4th Day</p> | | | | |
| <p>Saturday, 26.5.2018 - Full Day Excursion</p> <p>The End of the Conference</p> | | | | |